Elisa Lane Piano Studio

2020-2021 Studio Policies

These guidelines are what keep the Studio running smoothly and effectively, and ensure that all students receive the equal attention they deserve.

Schedule

- The tuition period for piano lessons is one full academic year. Lessons will be given once per week over 36 weeks in total. Students may start part way through the year if space is available.
- Lessons are scheduled at a mutually agreed time when the student begins lesson and at the commencement of each year thereafter. If a student want to change their lesson time midyear this can be discussed on a case-by-case basis and is subject to availability.
- Summer lessons will be scheduled in late spring and will be given on a week to week basis in the months of July and August. Tuition for Adult students is available year round and can be scheduled around their vacations.
- All lessons are also available via Zoom.
- A calendar will be provided in September indicating weeks that my studio is open.

Semester Payments/Monthly Payments

- Payments will be made at or before the first lesson of each semester.
- Alternatively payments will be made at or before the first lesson of each month. The monthly
 payment amount is divided evenly between 10 months from September to June inclusive. The
 tuition fee is the same each month regardless of the number of lessons in each month.
- Payments can be made by e-transfer or cash.
- A discount will be provided to multiple students from the same family. The first student will be charged at the rate of \$65 per hour with second and subsequent students charged at \$60 per hour.
- Adult students may purchase lessons in packages of 8 to be "redeemed" at a mutually convenient time. A package of 8 lessons of 45 minutes in length, will cost \$360.

Missed Lessons

- Missed lessons due to forgetfulness, illness or holidays are not refundable. Exceptions will be made for prolonged sicknesses and extenuating circumstances on an individual basis.
- Lessons cancelled by the teacher will be made up at a mutually convenient time.
- If a student will be missing their lesson for any reason they should inform me by text or email, with as much notice as possible.
- In the case of inclement weather lessons will be done via Zoom.
- One month notice is required for withdrawal from piano lessons in mid year.